Genesis Terms & Conditions for overseas travel agents

Genesis is a web service which JTB Global Marketing & Travel displays travel plans pre-designed in advance online and travel agents or their agents can request services related to such travel plans to JTB Global Marketing & Travel online.

When the provision of services related to travel plans displayed on Genesis is ordered, JTB Global Marketing & Travel will entered into service agreement related to transportation services, accommodation services or any other travel services included in the travel plan with suppliers who provide such services.

Genesis Terms & Conditions for overseas travel agents establishes the conditions between us and travel agents or their agents which use Genesis while usage of Genesis and provision of services related to travel plan posted on Genesis.

Upon request to use Genesis, JTB Global Marketing & Travel will investigate whether we can provide travel services via Genesis to you or not. After the investigation, JTB Global Marketing & Travel can refuse your usage of Genesis or request you to provide bank guarantee or monetary deposit. And Genesis is provided for business entities operating travel business, so we appreciate your understanding about that we cannot accept usage of general travelers who are not travel agents.

If you order usage of Genesis to JTB Global Marketing & Travel, you are deemed to agree this Genesis Terms & Conditions for overseas travel agents and order.

Section 1 Definition

Article 1 Definition
The Definition of words used in Genesis Terms & Conditions for overseas travel agents shall, unless the meanings are defined otherwise, mean as follows:
(a) “JTB GMT” shall mean JTB Global Marketing & Travel Inc., having its principal office in Japan and established by Japanese laws:
(b) “Genesis” shall mean online services which JTB GMT posts travel plans made in advance with combining travel destinations, transportation services, accommodation services or any other travel services, and readers to such travel plans can order services related to the travel plans to JTB GMT:
(c) “User(s)” shall mean travel agent or their agent who use Genesis:
(d) “Genesis T&C” shall mean this Genesis Terms & Conditions for overseas travel agents:
(e) “Genesis Service Agreement(s)” shall mean agreements for using Genesis system concluded between JTB GMT and Users set forth in Article 2-4:
(f) “Travel Plan(s)” shall mean travel plan displayed on Genesis which JTB GMT has made in advance with combining travel destinations, transportation services, accommodation services or any other travel services:
(g) “Travel Service(s)” shall mean service set forth in Article 10 provided by JTB GMT:
(h) “Travel Service Agreement(s)” shall mean agreement for providing Travel Plans between JTB GMT and Users subject to Article 9-1:
(i) “Hotel Arrangement Service(s)” shall mean Travel Service which consist of only accommodation services:
(j) “Supplier(s)” shall mean the entity which provides accommodation, transportation or any other travel materials included in Travel Plans and with which JTB GMT or GMT’s subcontractors conclude service agreements to make travelers receive such services.

Section 2 Usage of Genesis system

Article 2 Starting usage of Genesis
1. Travel agents or their agents desiring to use Genesis shall apply for usage of Genesis to JTB GMT with a format specified otherwise by JTB GMT. If they apply for usage of Genesis to JTB GMT with a format specified otherwise by JTB GMT, they shall be deemed to apply for it to accept the content of Genesis T&C.
2. If JTB GMT receives an application of usage of Genesis, JTB GMT will evaluate whether it is suitable for the applicant to conclude Travel Service Agreements through Genesis and to be provided Travel Services. As the result of this evaluation, JTB GMT may refuse the application or the applicant shall pledge bank guarantees or deposits or any other securities as a
precondition to usage of Genesis.

3. Genesis shall be for a business entities operating travel business, and JTB GMT will not accept the usage of general travelers (not travel agents).

4. When JTB approves the application of Genesis usage and sends an ID and an initial password to the travel agent or the agent of travel agent who has applied for the usage of Genesis, Genesis Service agreement shall be concluded on the content of Genesis T&C.

5. After receiving an ID and a password from JTB GMT and logging-in with them, the User shall promptly change the password.

6. The services of Genesis provided by JTB GMT shall not include facilitating online conditions to access to the webpage of Genesis. Users shall facilitate and keep such online conditions to access to the webpage of Genesis on its expense and responsibility.

7. Please refer to how-to manuals or brochures distributed otherwise by JTB GMT about the details of Genesis.

Article 3 Control of IDs or Passwords

1. Genesis shall have the function to create sub-IDs and their passwords incidental to ID. Users may make its officers, employees or subcontractors use the sub-IDs for the purpose of deals of travel products with JTB GMT on the name of Users.

2. Users shall not use or make third parties use ID, sub-IDs and their passwords for any purpose other than deals of provision of Travel Services with JTB GMT on the name of Users.

3. Users shall properly control ID, sub-IDs or their passwords on its expense and responsibility.

4. Travel Services applied for with the ID or incidental sub-IDs of User shall be deemed that the User has applied for the Travel Services, and the User shall make a full responsibility for the applications of the Travel Services.

Article 4 Maintenances

1. Genesis system will be timely maintained with prior notices.

2. Except for the periodic maintenances above, Genesis system will be maintained urgently.

Article 5 Usage Fee of Genesis system

Usage Fee of Genesis system shall be free.

Article 6 Activity Prohibited

While usage of Genesis, the following activities shall be expressly prohibited;

(a) Making anyone other than its officers, employees or subcontractors use ID or its sub-IDs;
(b) Making travelers use ID or its sub-IDs;
(c) Using IDs or its sub-IDs of third parties;
(d) Using Genesis without following how-to manuals provided by JTB GMT;
(e) Using Genesis for any purpose other than deals related to Travel Services with JTB GMT;
(f) Copy, storage, reprint, public transmission, or distribution online of images, texts or any other works displayed on Genesis without prior consent of JTB GMT;
(g) Assignment or sub-license of images , texts or any other works displayed on Genesis without prior consent of JTB GMT;
(h) Copy, amendment or assignment of Genesis without prior consent of JTB GMT;
(i) Destroying or jamming servers or networks, operated by JTB GMT, including but not limited to Genesis;
(j) Obstructing JTB GMT’s business; or
(k) Being in breach of laws and regulations of Japan or the countries or areas where Users belongs.

Article 7 Disclaimer of Warranty

JTB GMT shall provide Users Genesis as is, and make no warranties about lacks of service suspension caused by errors, bug or any other defaults or failures, securities, non-infringement, accuracy, meeting User’s purpose, availability or benefits. Please confirm the application for Travel Services via Genesis with notice etc. sent by JTB GMT by itself.

Article 8 Force Majeure

JTB GMT shall not be liable for unavailability of all or part of Genesis services under this Agreement due to circumstances
beyond its reasonable control, including but not limited to Act of God, war, civil war, terrorism, riot, fire, power outage, labor strike, accident of communication equipments, suspension of services by network carriers, maintenance, establishment, change or abolishment of internal or external laws, orders, dispositions, or guidance by public organizations.

Section 3 Provision of Travel Services

Article 9 Application for Travel Services
1. If User desires to receive Travel Services about a Travel Plan displayed on Genesis, the User shall apply via Genesis. When an approval sign (ex. “OK”) is displayed on Genesis, a Travel Service Agreement concerning the Travel Plan shall be agreed with the content of Genesis T&C.
2. The display or description concerning Travel Plans on Genesis shall just mean invitations to applications. Even if you have checked an “in stock” sign, Travel Service Agreement shall not be concluded until an approval sign is displayed.

Article 10 Content of Travel Services
1. If a Travel Service Agreement is concluded with Users, JTB GMT shall provide Travel Services set forth in the following items subject to each Travel Plan;
   (a) For the purpose of making travelers specified by the User receive services included in Travel Plan, concluding agreements with Suppliers, on its name or on behalf of travelers or the User, related to provision of transportation services, accommodation services, entrance into leisure spots or commercial facilities or any other travel services (“ Supplier Agreement”);
   (b) Settling travelers specified by the User as beneficiaries of services provided by Suppliers subject to Supplier Agreements;
   (c) Confirming the booking conditions about services in Supplier Agreements on behalf of the User, and supporting the User on negotiations to perform the Supplier Agreements smoothly to the commercially reasonable extent;
   (d) Guiding services if any in the Travel Plan;
   (e) Operating the travel smoothly on the basis of the Travel Plan if a schedule operation service is included in the Travel Plan.
2. JTB GMT shall provide Travel Services with the care of a good manager compliance.

Article 11 Usage of Travel Services
Travel Services shall be provided to travel agents or their agents by JTB GMT. While usage of Travel Services, Users shall incorporate Travel Services as materials into their tours planned and operated by itself. Users shall not sell Travel Services or Travel Plans as travel products operated by JTB GMT, nor make a representation causing a misunderstanding as if JTB GMT operated the tour for travelers directly.

Article 12 Cancellation or Change of Travel Service Agreement
1. If Users desire to cancel or change all or part of Travel Service Agreement after the conclusion of Travel Service Agreement, User shall conduct cancellation or change procedures under Genesis rules. If Users desires to change Travel Service Agreement, the Users shall terminate the present Travel Service Agreement at first, and apply for the Travel Service the Users desires otherwise.
2. The term possible to cancel or change Travel Service Agreements on Genesis website shall be limited. If Users desire to cancel or change after the conduct on Genesis is closed, Users shall apply for them to JTB GMT by e-mail otherwise.
3. If travelers who are final beneficiaries of Travel Services desire to cancel or change related Travel Service Agreement after arrival in Japan, the travelers shall directly notify hotels if Hotel Arrangement Services or call center of JTB GMT if other Travel Services, and also notify the User of the fact of cancellation or change. This shall be announced to its clients by the User.
4. If Users cancel all or part of the Travel Service Agreement, the Users shall pay cancellation fee subject to the condition displayed on Genesis. The cancellation fee shall be calculated on the day of arrival of the cancellation notice on Japan time basis. In the cases that part of the Travel Service Agreement is cancelled, the cancellation fee shall be calculated on the number of rooms canceled.
5. If Users cancel all or part of the Travel Service Agreement, JTB GMT shall refund the fee prepaid under the Travel Service Agreement after deducting cancellation fee. Even if the case set forth in Article 12-3, JTB GMT’s call center or Suppliers
shall not refund any money to the User or traveler directly.

Article 13 Fees

Users shall pay JTB GMT the amount represented at “NET/No-Commission” on Genesis as the value of services under the Travel Service Agreement (“Fee”).

Article 14 Payment

1. After discussion with User, JTB GMT shall specify any one of the measures set forth in the following items concerning how to pay the Fee of Travel Service Agreement:
   (a) Credit Card Charge
      a. The credit card used on the payment shall be one issued by the credit card companies appointed by JTB GMT and in User’s name.
      b. Upon the application of Travel Service, JTB GMT may authorize the credit card and charge the Fee from the credit card.
      c. If the credit card company refuses the usage of the credit card or JTB GMT deems the usage of the credit card inadequate, JTB GMT may request the User to change the payment procedure, or cancel the Travel Service Agreement without any notice or demand. JTB GMT shall not be liable for any damages arising from that.
      d. If by reason of chargeback or whatever, JTB GMT fails to charge any monetary obligations which the User should pay JTB GMT subject to Genesis T&C, the User shall pay then through the payment measures specified by JTB GMT.
      e. In the case that the Travel Service Agreement is cancelled and therefore JTB GMT has any monetary obligations to refund to the User, JTB GMT will refund the obligations through the credit card which has been used upon the application.
   (b) Monthly payment on invoice basis
      a. JTB GMT shall close at the end of every month on the basis of (i) the check-in date if Hotel Arrangement Service or (ii) departure date of the Travel Plan if other Travel Services, and issue an invoice to the User by the 5th day of the next month of the closing month.
      b. The User shall pay the amount stated in the invoice by telegraphic transfer to the bank account designated by JTB GMT by the 25th day of the next month of the closing month. The expense necessary for the payment shall be borne by the User.

2. The User shall make all payment to JTB GMT in Japanese Yen.

Article 15 Bank Guarantee or Deposit

1. In the case the Deferred Payment set forth in Article 14-1-(b) is specified as the payment measure of the Fee of Travel Services, JTB GMT may receive securities by any one of the measures set forth in the following items before starting to use Genesis.
   (a) Bank Guarantee
      Securities measure how banks approved by JTB GMT assume jointly and severally monetary obligations borne by the User subject to Genesis T&C on the guaranteed amount designated by JTB GMT
      a. The User shall submit letters of said bank guarantee to JTB GMT before starting to use Genesis.
      b. Even if after starting to use Genesis, JTB GMT may demand to increase the guaranteed amount according to the asset conditions of the User or the amount of deals any times, and the User and its jointly and severally liable guarantors shall accept such demand promptly.
   (b) Deposit
      Securities measure who the User deposits the amount specified by JTB GMT by telegraphic transfer to the bank account designated by JTB GMT by the day before starting to use Genesis specified otherwise by JTB GMT.
      a. If the User doesn’t pay the monetary obligations to make a payment to JTB GMT subject to Genesis T&C, JTB GMT may allocate the deposit to the payment anytime. In such cases, the User shall immediately compensate the lack of the deposit.
      b. Even if starting to use Genesis, JTB GMT may demand to increase the amount of the deposit according to the asset conditions of the User or the amount of deals any times, and the User shall promptly pay the increased amount.
      c. JTB GMT shall refund the deposit after deducting all monetary obligations which the User should pay subject to
the Genesis T&C within 60 days after the termination of Genesis Service Agreement. The refund shall not be added any interests to.

d. The User may not request to allocate the deposit to its monetary obligations against JTB GMT subject to Genesis T&C.

2. Notwithstanding the case set forth in Article 15-1, if JTB GMT judges in consideration of the User’s assets or its payment conditions that the User should issue any securities, JTB GMT may demand the User to issue the securities set forth in Article 15-1 or to make other additions to the securities.

Article 16 Prohibition Against Blocking Stocks on Hotel Arrangement Services for Organizing Own Tours

1. On Genesis Users may not apply for Travel Arrangement Services for the purpose of next following items;
   (a) For group tours (Group tour means a tour during which more than 10 travelers move together.)
   (b) For incorporating into the tours which the User plans and invites participants to public for.

2. On Genesis JTB GMT shall not accept the applications of Travel Arrangement Services with non-existent names (dummy names).

3. If JTB GMT judges that the User has applied for the Travel Arrangement Services through Genesis for the cases set forth in Article16-1or Article16-2 by reasonable reasons, JTB GMT may cancel the Travel Service Agreement even if the agreement has been already concluded. JTB GMT shall make no responsibility for any damages which the User or its clients are suffered arising from the cancellation.

4. In the case JTB GMT cancels the Travel Service Agreement subject to Article16-3 and as the result JTB GMT suffers any damages such as demand of cancellation fee from Suppliers, the User shall compensate all damages to JTB GMT.

Article 17 Liability for Travel Services

1. The services provided by JTB GMT shall be limited to the Travel Services set forth in items of Article 10-1. JTB GMT will make best effort to propose attractive travel plans and to respond with full hospitality, however, JTB GMT shall not be liable for the results of provision of Travel Services or the qualities of Travel Plans as far as JTB GMT has provide the Travel Services with the care of a good manager compliance.

2. Please note that Suppliers are independent organization out of JTB GMT’s reasonable control though JTB GMT shall arrange to make travelers receive the services which can get subject to Supplier Agreements. JTB GMT shall make no responsibility for the services provided by Suppliers such as accommodation services, transportation services, sightseeing services, shop services, including failures, delay or defects of the services. JTB GMT shall make no responsibility for the damages caused to Users or travelers and caused by Suppliers

Article 18 Force Majeure

In the case that JTB GMT fails or is late to provide all or part of Travel Services due to circumstances beyond its reasonable control, including but not limited to Act of God, war, civil war, riot, terrorism, power outage, labor conflicts, accident of communication facilities, establishment or change of internal or outside laws, or order, disposition, instruction by public organizations, JTB GMT shall not be liable for the results to the extent that JTB GMT has failed or has been late and shall be released from the obligations under Travel Service Agreements.

Section 4 General

Article 19 Set-Offs

Regardless of due dates of the monetary claims, JTB GMT may anytime offset at the corresponding amount the monetary claims which JTB GMT has against the User (not limited to monetary claims occurred with relation to Genesis T&C) with the monetary obligations which JTB GMT bears against the User under Genesis T&C.

Article 20 Delinquency Charges

If User fails to pay its monetary obligations against JTB GMT subject to Genesis T&C by due date, the User shall pay its monetary obligations with adding 6% delinquency charge a year with calculating from the next day of due date.

Article 21 Prohibition for Usage of Brands

1. While providing Travel Services or Genesis, JTB GMT will not give Users any authority as an agency nor grant to Users any licenses concerning its company name, trademarks or others. Users shall not represent occurring a
misunderstanding as if JTB GMT or JTB group managed Users business by themselves, as if Users used company name, trademarks or others with acquiring any licenses from JTB GMT or JTB group, or as if Users had any authority as an agency from JTB GMT or JTB group.

2. Users shall not create leaflets, webpages or any other promotion materials adding company names, trademarks, logos etc without prior consent of JTB GMT.

Article 22  Confidential
1. Users shall not use for any purpose other than performing their rights or obligations subject to Genesis Service Agreement or Travel Service Agreements, nor disclose or reveal to the third parties, information on the Fee of Travel Service Agreements displayed on Genesis and business or technical information of JTB GMT which the Users can know through performing their rights or obligations under Genesis Service Agreement or Travel Service Agreements (“Confidential Information”); provided however that if public organizations such as courts (including stock exchanges) demand a disclosure subject to laws or its regulations, JTB GMT may disclose Confidential Information to the minimum required extent under condition of promptly notifying JTB GMT of the fact and the contents of disclosure.

2. Notwithstanding the provision of Article 22-1, it shall not be interpreted as Confidential Information if the information;
   (a) Has already held by the Users upon disclosure;
   (b) Is created by the Users by itself without access to Confidential Information;
   (c) Has been public upon disclosure;
   (d) Becomes to be public without negligence of the User after disclosure; or
   (e) Is legally acquired without obligation of confidentiality by the third party who has proper authorities.

Article 23  Personal Information
JTB GMT shall legally deal with personal information provided by the Users subject to Japanese Act on the Protection of Personal Information and related guidelines.

Article 24  Elimination of Anti-Social Forces
JTB GMT observes and respects “Policy for business companies to prevent damages caused by Anti-Social Forces” announced by Japanese Ministry of Justice and Ordinances for eliminating Criminal Syndicates established by prefectural governments.  Further if JTB GMT judges that the User has any relationship with an Anti-Social Force such as Criminal Syndicates regardless and takes cancellation of contract with the Anti-Social Force or any other necessary actions, JTB GMT may cancel Genesis Service Agreement and Travel Service Agreements without any notice and demand.  In such case JTB GMT shall not be liable for any damages the User suffered from the cancellation.

Article 25  No Assignment
The Users shall not assign, transfer or pledge the position of Genesis T&C, Genesis Service Agreement or Travel Service Agreements and all or part of rights or obligations arising from these T&C or agreements without prior written consent of JTB GMT.

Article 26  Terms of Agreement
1. Genesis Service Agreement shall become effective on the day when the agreement is entered into as above, and shall, unless terminated pursuant to Article 27, 28, 29, agreements or laws, continue to be in force for 1 year thereafter; provided however that the said term of this Agreement shall be automatically extended for additional consecutive periods of 1 year each, unless terminated by either party hereto by giving the other party a written notice to that effect at least 60 days prior to the end of the original term of this Agreement or any extended term thereof.

2. This Genesis T&C shall be applied for any obligations un-performed under Genesis T&C, Genesis Service Agreement or Travel Service Agreements upon termination of Genesis Service Agreement; provided however that if the due date of the provision of Travel Services is set after 60 days from the next day of termination date of Genesis Service Agreement, the Travel Service Agreement shall be cancelled even if the Travel Service Agreement has been entered into during term of Genesis Service Agreement.

3. The provision of Article3-4, Article6, Article7, Article16-4, Article17, Article 19, Article20, Article 21, Article22, Article24, Article25, Article26-2 and -3, Article 30, Article31, Article32, Article33, Article34, Article35 Article 36 and Article 37 shall survive after termination of Genesis Service Agreement.
Article 27  Service Termination of Genesis
If JTB GMT terminates provision of Genesis services, JTB GMT may cancel Genesis Service Agreement with an announcement on Genesis by 90 days before termination date of the agreement.

Article 28  Premature Cancellation Rights
JTB GMT or the Users may cancel the Genesis Service Agreement with prior notification to the other party by 2 months before the preferred termination date.

Article 29  Termination
1. JTB GMT or the Users may reject performing its obligation or cancel about all or part of Genesis Service Agreement and Travel Service Agreements with no responsibility, if the other party is in breach of all or part of these agreements.
2. JTB GMT or Users may immediately reject performing its obligation or cancel about all or part of Genesis Service Agreement and Travel Service Agreements without any notification and demand and with no responsibility if:
   (a) attachment, provisional seizure, provisional disposition, compulsory execution or action is filed concerning the other party, or the other party fails to pay any public charge and it is demanded:
   (b) the other party has received business suspension penalties, or has rescinded the business license or business registration:
   (c) concerning the other party, commencement of bankruptcy proceedings, commencement of rehabilitation proceedings, commencement of reorganization, commencement of special liquidation or any other similar legal bankruptcy proceeding is filed, or the proceedings of dissolution, Liquidation, or voluntary liquidation is started:
   (d) the other party has resolved capital reduction, abolition, suspension or change of business, assignment whole or a important part of the business:
   (e) negotiable instruments or checks is dishonored or the other party is unable to pay or stopped:
   (f) Fees set forth in Article 13 or cancellation fees set forth in Article12-4 was unpaid by due date:
   (g) there is a credit uneasiness similar to the preceding 6 items above:
   (h) the Bank Guarantee or Deposit set forth in Article 15 is not provided
   (i) the other party has been in breach of Article 6, Article 11, Article16, Article21, or Article24: or
   (j) Users fail to notify JTB GMT subject to Article 31-1 and JTB GMT becomes impossible to have a contact with the Users.
3. If JTB GMT or Users are applied for the provision of items in Article29-2, the party shall automatically lose the time of benefits concerning all obligations against the other party, and shall immediately pay all amounts of the obligations with cash to the other party.

Article 30  Indemnification
JTB GMT or Users give any damages to the other party in breach of Genesis T&C with its intention or negligence, the party shall compensate for the damages (including reasonable attorney fees); provided however that the amount of indemnification which JTB GMT pays to Users concerning Genesis Service Agreement or Travel Service Agreement shall be limited to the all amount of the fees about each agreement which JTB GMT has received for last 1 year.

Article 31  Notice
1. Users shall promptly notify JTB GMT of company name, representative, headquarter address, name of contact person, contact e-mail address or any other information registered to JTB GMT in writing.
2. All notices, consents, or approvals in connection with Genesis T&C, Genesis Service Agreement, and Travel Service Agreements shall be in English and in writing sent by certified or registered mail, postage prepaid, or by facsimile or e-mail (confirmed by such certified or registered mail) to the parties at the following addresses:
   JTB GMT : the latest address or email address notified by GMT separately
   Users : address stated on the application sheet upon the application of usage of Genesis or notified JTB GMT subject to Article31-1
3. All notices, consents, or approvals shall be deemed to have been received (i) upon the day actually received or upon seven (7) days after they were posted, whichever comes earlier, if given or made by registered or certified mail or postage prepaid, or (ii) upon the day actually received or upon the next day after they sent it, whichever comes earlier, if given or made by facsimile or e-mail.
Article 32  No Waiver
No waiver of any term, provision, or condition of Genesis T&C, Genesis Service Agreement or Travel Service Agreements, whether by conduct or otherwise, in any one or more instances, shall be deemed to be, or construed as, a further or continuing waiver of any such term, provision, or condition, or of any other term, provision, or condition of the terms and conditions or agreements.

Article 33  Severability
If a court of competent jurisdiction holds that any provision of Genesis T&C, Genesis Service Agreement or Travel Service Agreements is invalid or unenforceable, the remaining portions of the terms and conditions or agreements will remain in full force and effect, and the parties will replace the invalid or unenforceable provision with a valid and enforceable provision that achieves the original intention of the parties.

Article 34  Governing Law
Genesis T&C, Genesis Service Agreement and Travel Service Agreements shall be governed by and construed in accordance with the law of Japan, excluding its conflict of law principles.

Article 35  Arbitration
All disputes, controversies or differences which may arise between the parties hereto, out of or in relation to or in connection with Genesis T&C, Genesis Service Agreement or Travel Service Agreements shall be finally settled by arbitration in Tokyo, in accordance with the Commercial Arbitration Rules of The Japan Commercial Arbitration Association.

Article 36  Language
The governing language of Genesis T&C shall be English. If a translation hereof is made for reference purpose, only the English original shall have the effect of a contract and such translation shall have no effect.

Article 37  Change of Terms and Conditions
JTB GMT may change Genesis T&C anytime; provided however that if the changes are important, for example including disadvantageous changes for Users or changes contrary to the purpose of Genesis Service Agreement or Travel Service Agreements, JTB GMT shall notify Users on Genesis 3 (three) months before such changes. In such cases, Users may terminate Genesis Service Agreement with notice to JTB GMT within 1 (one) month before the day of change of Genesis T&C, however, if the day of 1 (one) month before the change of Genesis T&C has passed while the User fails to request JTB GMT to cancel, the User shall be deemed to agree to be changed to the content of the new Genesis T&C.

JTB Global Marketing & Travel
Established on 1st September, 2016